

ERRP Retiree Response Reason Codes

Reason Codes are identification numbers that correspond to a specific message about a record in a response file.

Note: If a change in eligibility creates a gap in the ERRP Eligibility period, you will receive more than one record for the beneficiary.

Disclaimer: Due to the sensitive nature of this information, HHS' ERRP Center is not at liberty to discuss specific entitlements with Plan Sponsors.

Reason Code	Title	File Type	What It Means	What You Should Do
00	Coverage Date(s) Outside the Plan Year	Response File Only	The row has been accepted by HHS' ERRP Center.	Refer to the ERRP Effective Date and ERRP Termination Date for the period that you may claim the Member for ERRP.
01	Invalid Plan Year Start Date	Response File Only	Invalid Plan Year Start Date. The field must contain a valid date and it must be on file in ERRP. Mainframe only.	Ensure the date in the file matches your application.
02	Invalid Application Number	Response File Only	Invalid Application Number: The Application ID in the record you sent is not a valid Application in the ERRP System.	Ensure the Application ID is submitted EXACTLY as it appears on the ERRP Secure Website.
03	Invalid Last Name	Response File Only	Invalid Last Name. The field contains spaces or is numeric.	Verify the Last Name field does not contain spaces or numbers.
04	Invalid First Name	Response File Only	Invalid First Name. The field contains spaces or is numeric.	Verify the First Name field does not contain spaces or numbers.
05	Invalid Date of Birth	Response File Only	Invalid Date of Birth. The date must be a valid date in CCYYMMDD format.	Verify the Date of Birth is formatted correctly.

Reason Code	Title	File Type	What It Means	What You Should Do
06	Invalid Gender	Response File Only	Invalid Gender. The gender must be: Value '0' = Gender Unknown Value '1' = Male Value '2' = Female	Verify the Gender submitted matches one of the valid values.
07	Invalid Coverage Effective Date	Response File Only	Invalid Coverage Effective Date. The Coverage Effective Date must be a valid date in CCYYMMDD format.	Verify the Plan Coverage Effective Date is formatted properly.
08	Invalid Coverage Termination Date	Response File Only	Invalid Coverage Termination Date. The Coverage Termination Date must be a valid date in CCYYMMDD format.	Verify the Plan Coverage Termination Date is formatted properly.
09	Invalid Reason for Coverage Termination	Response File Only	Invalid Reason for Termination.	Verify that the Reason is 1=Death or 2=Other.
10	Invalid Unique Person ID (UPI)	Response File Only	Either the UPI or UPI type is missing or invalid.	Verify these two fields are correct. UPI type code must be 1, 2, 3, or 4. UPI is required. When Member Relationship to retiree = 01 then the UPI must be the same as the subscriber SSN and UPI type must be 1.
11	Eligible for Medicare	Response File	The Member is eligible for Medicare for some portion of the Plan Coverage Period for which you have applied.	Refer to the ERRP Effective Date and ERRP Termination Date for the period that you may claim the Member for ERRP.

Reason Code	Title	File Type	What It Means	What You Should Do
12	Subscriber is deceased	Response File	The Member's date of death received from the Medicare Beneficiary Database (MBD) falls before or within the Plan Coverage Period for which you have applied.	Refer to the ERRP Effective Date and ERRP Termination Date for the period that you may claim the Member for ERRP.
13	Invalid format for the SSN	Response File	<p>A valid SSN must be provided for the individual whom the Plan Sponsor is seeking reimbursement.</p> <p>Valid SSN = Must be numeric, 9 digits, contain no spaces, and should not be all zeroes or nines.</p>	Verify that the SSN has been entered correctly.
14	Termination Date is less than Effective Date	Response File	The Coverage Termination Date you sent for this beneficiary is earlier than the Coverage Effective Date.	Verify the Coverage Termination Date.
15	Error occurred in header or trailer	Response File	Mainframe or Connect:Direct only.	Verify header or trailer.
16	Invalid Member ID or Member Group ID	Response File	Member ID and Member Group ID are required fields. Neither can be blank.	Verify that these fields are populated.
19	Invalid relationship code	Response File	<p>The relationship code must be:</p> <p>Value '01' = Self</p> <p>Value '02' = Spouse</p> <p>Value '03' = Dependent</p>	Verify the relationship code submitted matches one of the valid values.

Reason Code	Title	File Type	What It Means	What You Should Do
24	Coverage Dates Outside the Plan Year	Response File Only	The entire Coverage Period you requested for the beneficiary is outside the range of the Plan Year for the Application; or the Coverage Period Termination Date you requested is before June 1, 2010, the beginning of the ERRP Program.	Check to make sure the Plan Sponsor Coverage dates match the Plan Year Start and Plan Year End dates for the Application you are submitting.
26	File Rejected – Denied Application	Response File	The status of the Application for which this retiree file was submitted is Denied. This retiree file was not processed by HHS' ERRP Center.	Do not send retiree files for this Application.
27	File Rejected – Withdrawn Application	Response File	The status of the Application for which this retiree file was submitted is Withdrawn. This retiree file was not processed by HHS' ERRP Center.	Do not send retiree files for this Application.
29	File Rejected – No Authority	Response File Only	The Application for which this retiree file was submitted does not allow retiree files from this source or method. This retiree file was not processed by HHS' ERRP Center.	Contact the Plan Sponsor associated with this Application to discuss the authorized retiree list submission source and method.
32	File Rejected – Appealed Application	Response File Only	The Application for which this retiree file was submitted is in an Appeal status. This retiree file was not processed by HHS' ERRP Center.	Do not send retiree files for this Application.

Reason Code	Title	File Type	What It Means	What You Should Do
33	File Rejected – Deleted Application	Response File	The status of the Application for which this retiree file was submitted is Deleted. This retiree file was not processed by HHS' ERRP Center.	Do not send retiree files for this Application.
34	File Reject – Not accepting files at this time	Response File	Files are no longer being accepted by HHS' ERRP Center.	Do not send retiree files for this Application.
35	Invalid Member Record	Response File	A record was submitted for a Member without a corresponding Subscriber record.	Ensure that all Member records are associated with a corresponding Subscriber record.
36	Ineligible Member Coverage Dates	Response File	Subscriber ERRP eligibility cannot begin prior to Age 55, OR Subscriber was determined to be Age 65 or older and assumed to be eligible for Medicare coverage.	Refer to the ERRP Effective and Termination Dates for the period that you may claim the Member for ERRP.
37	Adjusted Spouse and/or Dependent Coverage Dates	Response File	When Member = Subscriber and Member Coverage Termination Reason = 1 (Death), Spouse Coverage Termination Date will be the date the Subscriber would have turned 65, and Dependent Coverage Termination Date will equal Subscriber's Termination Date (Date of Death) OR	Refer to the ERRP Effective and Termination Dates for the period that you may claim the Member for ERRP.

Reason Code	Title	File Type	What It Means	What You Should Do
			When Member = Subscriber and Member Coverage Termination Reason = 2 (Other), Spouse and Dependent Coverage Termination Dates will equal Subscriber's Termination Date.	